

Licensing & Regulatory Documents Online – Planning	Alcoholic Beverages	100%	\$ 45,000	\$ 39,693	\$ 39,693	\$ 0	<b>Complete</b>
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**ELECTRONIC APPLICATION FOR REPORTING BEER AND WINE TAX** (FY 12 project):

**(AMANDA Licensing System Expansion to IWD, etc., IT concept paper # 155)**

The Alcoholic Beverages Division is responsible for collecting beer gallonage tax and wine tax. In Fiscal Year 2012 the Division implemented an electronic application for beer and wine license and permit holders to report and remit taxes owed to the State. The process is completed through the existing eLicensing program, which is already familiar to license and permit holders. The process allows the user to quickly report and remit taxes online without having to complete and send in a hard copy report and a physical form of payment. The process is user-friendly and self-explanatory.

The electronic application also allows for timely collection of penalties for late payment, if applicable.

One common function of the Iowa Bureau of Professional Licensure, Iowa Workforce Development and the Direct Care Workforce Initiative of Iowa Department of Public Health is to license qualified individuals. Currently these boards use old systems or no systems to administer and renew licenses. Expectations of our licensees and of the public have grown and needs include a much easier access to public records, record updating, and communicating; expectations the current systems are unable to meet. This IOWAccess project is supporting the implementation a configurable, real-time, web-based database (AMANDA) that allows viewing of public information such as licensing information and disciplinary actions, allow for online renewals, and have confidential document sharing capabilities between board members and board staff. By meeting these objectives we will provide better service, communication, and interaction to all people involved with these boards. Current and new licensees in the State of Iowa will be able to quickly renew their licenses or registrations online without having to complete and send in a hard copy renewal and physical form of payment. People wanting to verify license status or public disciplinary actions won't need to call during regular business hours, but will be able to look up this information at any time on the website. Compliance officers will have a more secure system of reporting and office staff will have a more consistent work flow. The entire licensing process for these three boards will run smoother and more efficiently.